

Proactive Rehabilitation & Fitness Centers

Medicaid Notice

Dear Wyoming Medicaid Patient:

We are delighted that you have chosen us as your provider. We understand that insurance benefits can be confusing, and we want to provide information to help you make informed decisions about your care.

Wyoming Medicaid will cover Occupational, Physical, and Speech Therapy services for rehabilitative therapy under written orders of a physician, when provided through a hospital, physician's office, or by an independent occupational, physical, or speech therapist. Services above 20 dates per calendar year will require the authorization of medical necessity. Our billing department will initiate the authorization process if more than 20 visits are necessary, but we ask you to keep this limit in mind.

It is important to understand that Proactive Physical Therapy is not a durable medical equipment (DME) provider. We cannot bill Wyoming Medicaid for any DME such as orthotics, splints, compression stockings, braces, exercise equipment, etc. This means that you will be financially responsible for charges for any DME. You are expected to pay for DME at the time of service.

We encourage you to contact your Medicaid directly to ensure you understand your benefits. There are many Wyoming Medicaid benefit plans. To find out your benefits you may go to the Secure Client Web Portal on the Medicaid webpage (https://wyequalitycare.acs-inc.com/index.html), or call Client Relations at 1-800-251-1269.

Respectfully,
Proactive Rehabilitation Billing Department

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